

CSHS REGIONAL RESOURCE GUIDE – REGION 6

Avoyelles - Catahoula – Concordia – Grant - La Salle – Rapides – Vernon - Winn

Organization	Contact		Services/Information	Eligibility	Physician Referral
Advocacy Center www.advocacyla.org	Main Number (Spanish & Vietnamese)	800-960-7705	Legal assistance; Patient rights; no cost to families for legal representation	State funded for persons with a disability or elderly	No
Child Care Assistance Program (CCAP) www.louisianabelieves.com	Toll free	877-453-2721	Child care assistance for children under 13	Financial criteria	No
Child Protection Investigation www.dcf.state.la.gov	State Reporting Hotline	855-4LAKIDS 855-452-4890	Investigates child abuse and neglect concerns; Validates claims	Birth – 18 yrs	No
Children’s Special Health Services (CSHS) www.dhh.la.gov/cshs	Main	318-487-5282	Regional sub-specialty medical clinics and/or care coordination	Financial Criteria; medical criteria Birth – 21 yrs	Yes MD provides dx
Family Resource Center	Located in Children’s Hospital N.O.	504-896-1340	Information resources		
Dental Services (MCNA) www.mcna.net/	Main Number	800-494-6262	Dental Services	Medicaid Eligible * website for benefits	No
Education – Spec Ed Dept. of Education - Exceptional Children Pupil Appraisal www.louisianabelieves.com	Rapides Grant Avoyelles LaSalle Catahoula Concordia Winn Vernon	318-443-4572 318-627-3274 318-619-3299 318-992-5971 318-744-5727 318-336-5177 318-628-3913 337-239-1689	Special Education Preschool; Developmental Screens; ST/OT/PT	Ages 3 - 21 years Developmental Screening 3 – 5 yrs	No
Early Intervention Early Steps- (Easter Seals) www.dhh.la.gov	Main	318-442-6990	Developmental screening; Early intervention; ST/OT/PT	Ages birth - 3 years	No
Emergency/Disaster American Red Cross www.cenlaredcross.org United Way www.uwcl.org Dept of Family Services www.dcf.state.la.us	Red Cross Toll free United Way Family Services	318-442-6621 800-229-8191 211 318-443-7203 888-LAHELPU 888-524-3578	Emergency assistance Vietnamese/Spanish Evacuation guides Resource link 24 hr hot line-SSI; WIC; Medicaid; Food Stamps	Emergency need Resource Referrals Financial Criteria	No
Families Helping Families at the Crossroads familieshelpingfamilies.net Bayouland FHF Information Center www.blfhf.org	Main Number Toll free Family2Family Information Center	318-641-7373 800-259-7200 800-331-5570	Information & Referral Education & Training Peer to peer support	No cost	No
Food Stamps (SNAP) www.dcf.state.la.us	Toll free	888-LAHELPU 888-524-3578	Food Stamps- Supplemental Nutrition	Financial Criteria	No
Health Insurance Marketplace www.healthcare.gov Medicaid/Healthy LA www.bayouhealth.com Aetna Better Health Amerigroup AmeriHealth Caritas LA HealthCare Connections United HealthCare	Statewide – National Marketplace Information line Aetna Amerigroup AmeriHealth LA HealthCare United HealthCare	800-318-2596 855-229-6848 855-242-0802 800-600-4441 888-756-0004 866-595-8133 855-650-6627	Health insurance plans Medicaid/Healthy Louisiana (*formerly Bayou Health) Medical, Dental, and behavioral health provider links	Financial Criteria Medicaid Eligible Medicaid Eligible	No No

RESOURCES for MEDICAL HOME CARE COORDINATION Region 6

Avoyelles - Catahoula – Concordia – Grant - La Salle – Rapides – Vernon - Winn

Organization	Contact		Services/Information	Eligibility	Physician Referral
Insurance Helpline* Healthy Louisiana Special Needs Help-line kcscallan@gmail.com (email)	Statewide Help-line * text, call, or email	504-300-5117	Free assistance with complaints/claim denials and service approvals	Medicaid Child/adult behavioral health medical & child dental claims	No
Mental Health Services Community Services Offices www.dhh.la.gov	Avoyelles Leesville Pineville Crisis Lines *evenings, nights, weekends & holidays	318-253-9638 337-238-6431 318-484-6850	Mental Health Services; Addictive Disorders	Call for eligibility assessment	No
Crisis Lines- Caring Choices of Marksville		*800-654-1373 *877-500-9997	After Hours Crisis Counseling	Crisis	
Mental Health Support – Louisiana Federation of Families for Children's Mental Health www.laffcmh.org	Main Parent Line Toll Free	225-293-3508 800-224-4010	Information& Referral; Education, training and family mentoring for BH issues; Peer to peer mentoring thru 24 yrs	Parent, Caregiver & children/youth with emotional, BH/MH issues	No
Office for Citizens with Developmental Disabilities (OCDD) www.dhh.la.gov	OCDD	318-484-2347 800-640-7494	WAIVER Registry Early Intervention ICF/DD Cash subsidy Individual & Family Support Supported Living/Transition PT/OT/ST/EarlySteps; Nursing; SW/MH/DD; TA DD Training/Education	Developmental Disabilities criteria includes- Autism; MR; CP (severe); Epilepsy (severe)	No MD signs enrollment form
Central LA Resource Center on Developmental Disabilities (Alexandria)	Resource Center	800-584-8511			
Families Helping Families at the Crossroads familieshelpingfamilies.net	Main Number Toll free	318-641-7373 800-259-7200	Information Community referrals Parent trainings Peer to peer support	No cost	No
Bayouland FHF Info Center www.blfhf.org	Family2Family Information Center	800-331-5570			
Personal Care Services www.dhh.la.gov	PCS Number Toll free	225-342-9485 877-455-9955	Personal Care Services	Medicaid/dx eligibility birth - 21 years	No- MD signs app
Prescription Assistance- Partnership for Prescription Assistance	PPA	888-477-2669	Prescription Assistance Low/no cost	Financial criteria	No
CENLA (CMAP)	CENLA	888-443-7494	Prescription Assistance	Financial criteria	
Wal-Mart walmart.com Kmart kmart.com	Local area store	Call local store	\$4-5/30 day supply Kmart \$10/90 day	Generic formulary on website	
Shriner's Hospitals for Children www.shrinershospitals.org	Shriner's	318-222-5704	Orthopedic conditions; Surgery; Therapy; Supplies	No out of pocket *Must keep appt	Diagnosis from MD
Social Security (SSI) www.ssa.gov	SSA Toll free	800-772-1213	Income for disabled Reapply , if denied	Medical Criteria	Diagnosis from MD
Transportation Medical Appointments Medicaid/Healthy LA www.dhh.la.gov	Medicaid Aetna Amerigroup AmeriHealth Caritas LA HealthCare United HealthCare	855-325-7565 877-917-4150 866-430-1101 888-913-0364 855-369-3723 866-726-1472	Non-emergency medical transport (cab) to/from medical visit- parent/child *Must schedule 2 days before appointment	Medicaid Eligible	No
Vocational Rehab Louisiana Rehab Services (LRS) www.laworks.net	Regional Office Leesville	337- 238-6424 800-520-0581 800-520-0578	Vocational rehab/work support for persons with disabilities Voc counseling & referrals	Eligibility assessment	No
Women Infants and Children (WIC) Nutrition Supports www.fns.usda.gov	National Referral line *Provider locator & appointments	800-251-2229	Food and formula assist nutrition education breastfeeding support	*Must keep medical appointments	Yes, MD signs app